



**For Immediate Release**  
February 6, 2023

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**Bay Cove Human Services Establishes a  
Community Behavioral Health Center on Cape Cod**  
*Organization will provide open access to culturally responsive,  
integrated behavioral healthcare regardless of insurance status*

(Hyannis, MA) – After five years of addressing urgent behavioral health needs on Cape Cod as the Commonwealth’s contracted emergency service provider, Bay Cove Human Services (Bay Cove) announced today that it has established a community behavioral health center in Hyannis. The new center, known as Bay Cove Behavioral Health and Wellness Center (BCBHWC), will provide outpatient behavioral health services, mobile crisis intervention and community crisis stabilization for adults, youth, and families in need of behavioral health support.

“Although Cape Cod is known as a popular tourist destination, we have seen first-hand the lack of options for ongoing mental health care for year-round residents, especially the most vulnerable in this community,” said Diane Santoro, Vice President of Behavioral Health Integration at Bay Cove. “Our goal is to facilitate a seamless, consistent and caring experience for individuals and families seeking behavioral health services, where our programs and staff are committed to providing individualized, compassionate, strengths-based services.”

The BCBHWC is currently open in a temporary facility in Hyannis, where the Center will offer walk-in or 24-hour phone line access and have staff ready to help with acquiring same day access to emergency services, outpatient services, care coordination, peer supports, and medications for opioid use disorder treatment.

BCBHWC will also provide ongoing outpatient services for adult and youth, connect clients to prescription medication/medication management, arrange ongoing access to individual, family, and group therapy services, support clients with autism spectrum disorder and/or intellectual disabilities, deliver robust care coordination with Primary Care Physicians and other health care providers, and host peer support groups. Adult and Youth Community Crisis Stabilization services are also available from BCBHWC.

The Bay Cove Behavioral Health and Wellness Center is located at 116 Camp Street in Hyannis and can be reached by phone at (833) 229-2683, 24 hours a day, 7 days a week. BCBHWC is scheduled to move all its services under one roof at its permanent location adjacent to Cape Cod Hospital this Summer. Learn more about Bay Cove and its services at [www.baycovecapecod.org](http://www.baycovecapecod.org).

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